

**File No. : 5/22/2013-14/RT(Part)**  
**Government of India**  
**Ministry of New and Renewable Energy**  
**Grid Connected Rooftop Division**

Empanelment No. : MNRE/CP/GCRT/B/3935

Date : 29-05-2017

To

Multi Marketing Services  
Bhagwati Niwas, 101 ,Ground Floor ,Budh Vihar  
,Opp. Ashok Nagar, Road No.-4, Ranchi-834002,  
JKharkhand  
Ranchi  
JHARKHAND

**Sub : Empanelment as Channel partner for Grid Connected Rooftop and Small Solar Power Plants Programme of Ministry of New and Renewable Energy.**

Sir/Madam,

With reference to your online application and rating report by SME Rating Agency of India Ltd. (SMERA) for your Company/firm, it is to inform you that Ministry has accepted the Rating Report and empanelled your Company as Channel Partner for Grid Connected Rooftop and Small Solar Power Plants Programme.

2. The validity period of empanelment of your company as Channel Partner is One Year from the date of issue of this letter.
3. Channel Partner code of your company is MNRE/CP/GCRT/B/3935
4. Being a Channel Partner you have to install systems with standards/specifications specified for the programme with or without subsidy. In case any sub-standard components are installed and systems are not functioning as per the requirement of the programme, the Ministry will withdraw empanelment with immediate effect by giving advance notice to the Company.
5. As Channel Partner, your company/firm is entitled to work in any state(s) of your choice. However, your company should have an office/service centre in any part of that state(s) with all tax/registrations according to that State Government and billing must be from the office of the concerned state.
6. All the systems to be installed as channel partner must be with 5 years warranty and comprehensive maintenance contract which is mandatory.

7. Ministry also anticipates that, as channel partner, your company will create awareness and educate beneficiaries about the programme. The beneficiaries must not be misguided for subsidy claims and low quality products.
8. Government of India's logo and/or name of the Ministry is not allowed to be used in any of your company's letter heads/ any other communications for taking undue advantage of empanellment.
9. This empanelment is purely on temporary basis and only to participate in promoting the Grid Connected Rooftop and Small Solar Power Plants programme. This empanelment does not impart the right to participate in any tender and the company must follow all the conditions laid upon by the tendering authority.
10. Renewal of channel partnership for another 1 year is based on the activity/progress reports that have to be submitted to the Ministry on monthly basis through online portal - SPIN (<http://www.solarrooftop.gov.in>)
11. Ministry has no role in the agreement between user and company, any legal matter raised will be responsibility of channel partner only. The beneficiaries/organisations are also advised to verify all the procedures/claims before engaging with the company. MNRE shall not be held responsible for any disputes arising from the activities of the company.
12. Any complaint received from the beneficiary against the company regarding non-functioning of system (with or without subsidy) or any fraudulent activity performed by the company, will be posted on Ministry's website till the time the problem gets resolved.
13. In case of any changes in the credentials of the company, the company shall submit authenticated documents to the tendering authority and new/modified certificate would not be issued in any case.
14. This letter is valid only when the agency is live in the online portal of the Ministry (<http://www.solarrooftop.gov.in>)

Yours faithfully,



Dr. G. Prasad  
Senior Director  
Authorized Signatory



SCAN QR Code  
Please verify the authenticity from [www.solarrooftop.gov.in](http://www.solarrooftop.gov.in) > List of Empanelled Agencies